

# LAMP & CONTROL WARRANTY

Brilliance LED, LLC is committed to providing our customers with unparalleled quality and service. Your satisfaction is our goal. To this end, Brilliance LED, LLC warrants and guarantees the following:

## **Brilliance Low Voltage Lamps Carry:**

5-year coverage on: Chameleon G4 Bi-Pin, Chameleon MR16, Chameleon PAR36, Micro G4, MicroT5, Beacon G4, Beacon, Plus G4, Beacon T5, Beacon SCB, Beacon,DCB, Beacon S8, Round G4 Wafer, Rectangle G4 Wafer, MR8, MR11, AR11, MR16, PAR36

3-year coverage on: G4 ECOSTAR, T5 ECOSTAR, SCB ECOSTAR, MR16 ECOSTAR, Blaze G4, Strip Light, Wave Strip Light, Candelabra Edge Filament, S14 Edge Filament

2-year coverage on: Low Voltage Bistro String Reels

## **Brilliance Line Voltage Lamps Carry:**

3-year coverage on: Candelabra Edge Filament, S14 Edge Filament, A19 Edge Filament, Blaze Candelabra

2-year coverage on: Line Voltage Bistro String Light Kits

## **Brilliance Controls Carry:**

Lifetime replacement coverage on all Brilliance Transformers

3-year credit or replacement coverage on all Brilliance Low Voltage Dimmers

3-year replacement coverage on Sector Selectors

2-year coverage on Brilliance Smart Socket 3.0

If any product you purchase from Brilliance LED, LLC fails to perform according to specifications, we ask that you contact us immediately. If the product is found to contain defects of material or workmanship, your account will be credited at current replacement cost or the product will be replaced at no charge to you. The corresponding credit memo must be used within 6 months. No cash refunds will be issued. Notwithstanding the foregoing, Brilliance LED, LLC reserves the right to inspect any returned/exchanged product for defects.

**This warranty covers** purchases made from authorized Brilliance distributors. **This warranty does not cover purchases made from third-party resellers.**

**This warranty does not cover** mishandling, abuse, cosmetic damage, or damage due to acts of God, misuse, negligence or modification to any part of the product. **This warranty does not cover** damage due to failure to follow directions regarding operation of the product and also **does not cover** connection to improper power-supply (more than 24 volts), lightning strike, hot-plugging (electrical overstress), other power surges, any other primary side (line voltage) problem, or attempted repair by anyone other than a facility authorized by Brilliance LED, LLC to repair the product. **Special order items** carry a credit-only option for warranty.

**This warranty does not cover water damage.** This warranty specifically disclaims any damage done to user equipment. In no event shall Brilliance LED, LLC be responsible for removal or re-installation of any product or for the expenses associated thereof. This warranty is given only to the original end user customer and may not be assigned or transferred to anyone else. It is the purchaser's obligation to retain proof of purchase documentation which shows the date of purchase. Brilliance LED, LLC will not warrant any defective product that has had its date of manufacture or other such pertinent information altered or removed.

Brilliance LED, LLC assumes no responsibility for labor costs involved in repair or replacement. We are not responsible for labor, down-time, or equipment rental charges for on-site service.

Brilliance LED, LLC asks its distributor network to take a commonsense approach examining any faulty product and to use best judgment for replacement. Brilliance LED, LLC warrants to the purchaser that Brilliance LED lamps and controls will be free from defect in material and workmanship from the date of purchase.

**To submit a warranty claim visit [brillianceled.com/info](http://brillianceled.com/info) and click the "RGA FORM" button to download the Excel document, then send the completed warranty RGA forms to: [warranty@brillianceled.com](mailto:warranty@brillianceled.com)**

Warranty terms are subject to change without notice. Brilliance LED, LLC also reserves the right to modify these warranty terms in order to comply with policy or laws governing warranty issues in states or countries having specific remedies differing or additional to those described within this document.